

Thurs., Feb. 11, 2010
Highly interactive class
with LIMITED SEATING.
ENROLL TODAY!

ALL WORLD LANGUAGES & CULTURES, INC.
 presents
CULTURAL DIVERSITY SEMINAR
“LOCAL or GLOBAL, DIVERSITY IS FOR ALL”

Date	Thursday February 11, 2010
Times & Schedule	<ul style="list-style-type: none"> • 7:30 – 11:00 AM • Hot Breakfast Buffet from 7:30 to 8:00 AM • Workshop begins at 8:00 AM, with a Break from 9:30-9:45 AM
Location	Pierson Auditorium — University Center - 816-235-1416 University of Missouri – Kansas City – UMKC 5000 Rockhill Road Kansas City, MO 64110
Seminar Fee	\$40 ⁰⁰ includes Highly interactive training module, all training materials, breakfast buffet, Certificate of Completion, door prizes, and networking opportunities
Continuing Education Credits	Various organizations accept our Certificate of Completion for Continuing Education Units (CEUs). Check with your organization for details. Certificate is available if requested at time of registration at NO ADDITIONAL CHARGE.

ENROLL TODAY! Space is limited due to highly interactive class. 3 Easy Ways:

ONLINE: www.CULTURElink360.com **E-MAIL:** info@culturelink360.com **PHONE:** 816.795.7800 or 888.646.5656

After this seminar, you will approach Cultural Diversity and Inclusion in a new light, and realize that Diversity is more than what you have been told it is. Plus, be prepared to take back to your workplace numerous easy-to-use strategies and activities that will enhance cultural diversity in your organization. This workshop is designed specifically for you if you are:

- A member of a Diversity and Inclusion Committee in search of new methodologies and creative activities to enhance your committee members’ understanding of diversity issues
- A human resources manager with responsibilities in hiring and retaining a diverse and multicultural workforce, and who is looking for ways to help your organization embrace cultural diversity with open-mindedness
- A student or recent graduate wanting to learn new skills for an exciting career opportunity in Intercultural Communication, Diversity Education and Training, and Team-building Facilitation
- A supervisor looking for effective ways to address issues of diversity with complete respect of everyone’s dignity
- A professional in health care, law enforcement, counseling, business, coaching, or education who wants to boost your conflict-resolution skills when dealing with different dynamics in small or large diverse groups.

Workshop Objectives

We will answer the following questions:

1. What can your organization do **to move steadily towards personal and organizational excellence** in diversity and inclusion locally and internationally?
2. What effective strategies can you use to be successful in **breaking resistance to diversity, establishing harmony within diverse employees, and achieving overall effectiveness of your team?**
3. What are the most effective diversity strategies **to guide a multicultural organization from the stage of “non-negotiable” attitudes to an appreciation of others and search for compromise?**
4. What strategies can you use **to capitalize on the existing talents and strengths in your organization**, bring employees to work as a team for higher contribution to the workplace, and increase productivity?

Lead Presenter — Emmanuel Ngomsi, Ph.D.



Dr. Emmanuel Ngomsi is President of All World Languages & Cultures, Inc., a training and consulting firm specializing in Intercultural Communication, Domestic and Global Diversity Education, Teambuilding Facilitation, and Language Services. His clients include major non-profit entities, as well as corporations such as American Express, Boeing, Wells Fargo Bank, Shell Oil Corporation, state and federal government agencies, hospitals, and universities. He spent nine years as instructor and cross-cultural and chief language coordinator for the United States Peace Corps.

He is the 1995 winner of the National Foreign Language Fellowship Award. He is the creator of “Yan-koloba,” a diversity and team-building activity with roots reaching back to the traditional cultures and values of Africa. He is author and co-author of numerous articles on cultures and diversity. He released his latest book, SHOCKING CULTURES: HILARIOUS AND DISASTROUS CHALLENGES OF FOREIGN WORKERS IN THE USA, in January 2009.

Dr. Ngomsi earned a Multidisciplinary Ph.D. in Policy Studies in Education and Public Affairs and Administration at the University of Missouri-Kansas City. He is active in numerous cultural, educational, and professional training associations, and has been a presenter at various national conferences.

Registration Form

CULTURAL DIVERSITY SEMINAR "LOCAL or GLOBAL, DIVERSITY IS FOR ALL"

FEBRUARY 11, 2010 • PIERSON AUDITORIUM • UMKC

Registration Information

Your Registration Fee includes:

- Highly Interactive Module
- All training materials
- Hot Breakfast Buffet
- Certificate of Completion
- Numerous Door Prizes
- Great Networking Opportunity

Fees, Discounts, and Cancellations

- \$40⁰⁰ by Early Bird deadline (Feb. 5, 2010). \$50⁰⁰ thereafter.
- Enroll 4 people from the same organization and **the 5th person is FREE!**
- Cancellations must be made in writing.
Full refund, less an admin. fee, by Jan. 30, 2010.
50% thereafter. No refund after Feb. 4, 2010.
- Walk-Ins accepted if space is available.

ORGANIZATION INFORMATION

COMPANY / ORGANIZATION _____

CONTACT PERSON _____ TITLE _____

ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

TELEPHONE () _____ FAX () _____ E-MAIL _____

CLASS PARTICIPANTS

1. NAME

TELEPHONE ()

E-MAIL

3. NAME

TELEPHONE ()

E-MAIL

2. NAME

TELEPHONE ()

E-MAIL

4. NAME

TELEPHONE ()

E-MAIL

PAYMENT OPTIONS

CHECK (ENCLOSE YOUR CHECK WITH THIS FORM) CHECK # (IF KNOWN) _____

PURCHASE ORDER # _____ (ATTACH THE SIGNED PURCHASE ORDER)

CREDIT CARD VISA MASTERCARD DISCOVER AMERICAN EXPRESS

CARD # _____ EXPIRATION DATE ____/____ SECURITY CODE _____

COMPLETE BILLING ADDRESS _____
(IF DIFFERENT FROM ABOVE)

_____ ZIP CODE _____

CARDHOLDER SIGNATURE

Return this completed Registration Form to:

All World Languages & Cultures, Inc. • P.O. Box 1889 • Lee's Summit, MO 64063
info@UniversalHighways.com • (888) 646-5656 • FAX (816) 795-7811

TESTIMONIALS FROM PREVIOUS SEMINARS...

"I am retiring soon and am no longer interested in training of any sort. But Dr. Ngomsi's training was the best I have ever attended in my 30 years in government. Where has he been all this time?"

Federal Government Employee, Kansas City, MO

"Outstanding way to teach a diversity program; professional and extremely well presented in a multi-level and multi-cultural environment."

EEO/Diversity Manager, Federal Government Agency, Chicago, IL

"On a scale of 1-5, this training was a 6. Thank you Dr. Ngomsi!"

Sr. HR Manager/Utility Company, Phoenix, AZ

"Dr. Ngomsi's presentation was wonderful. I can already see the effect that Dr. Ngomsi had in shaping the attitudes of my co-employees. It not only inspired me on the business level but on a personal level."

Jean Deering, Vice President, Wells Fargo Bank, San Francisco, CA

"Highly thought provoking. I learned more in one day than in week-long sessions that I have taken with other companies. The activity of moving from 'non-negotiable to finding compromise' was powerful. I want to learn how to facilitate it in my organization."

Seminar attendee at UMKC, Kansas City, MO